



**Dr Kilpatrick & Partners**  
Kibworth, Market Harborough, Fleckney

## **Information for Patients registered as "out of area" patients (without home visiting)**

### **What is the registration process?**

New arrangements introduced from January 2015 mean GP practices now have the option to register patients who live outside the practice area but without any obligation to provide home visits. This is expected to give people greater choice when choosing a GP practice. Patients may approach any GP practice, even if they live outside the practice catchment area, to see if they will be accepted on to the patient list.

A GP practice may only register you without home visits if it is clinically appropriate and practical in your individual case. We always ask patients to complete a questionnaire about their health and we may use this to help decide whether to register you in this way. We may also ask you questions about why or how it is practical for you to attend this practice.

Once accepted, you will be able to attend the practice and receive the full range of services provided as normal at our surgeries.

We may decide that it is not in your best interests or practical for you to be registered without home visiting. In these circumstances we will not register you and will advise you instead to seek registration (or remain registered) with a practice more local to your home.

### **Who do you contact when you have an urgent care need?**

We have recently registered you at this practice as an 'out of area' registered patient. We are aware that you live outside the normal practice catchment area and we are not required to provide you with a home visit.

You may on occasion develop an urgent illness or injury at home that means attending one of our surgeries as normal would not be appropriate. If you require a GP in these circumstances please contact us in the first instance. If we decide you need access to services local to where you live we may ask you to call NHS 111 (**just dial 111** from any phone or mobile). When this happens NHS 111 will direct you to the local service, which could be a GP practice near to where you live, the local walk-in centre, urgent care centre, A&E or minor injuries unit. This local service will then decide if you can attend for an urgent face to face appointment with a healthcare professional or if a home visit is needed which will be based on your individual circumstances.

If this occurs during the out-of-hours period when GP surgeries are normally closed (between 6:30pm and 8:30am weekdays and during weekends and public holidays) you can still call our number, but your call will be diverted to NHS 111 who will direct you to the local out-of-hours provider.

### **What happens if your health needs change?**

If you live out of our catchment area and your health needs change or you have a condition which means it is no longer clinically appropriate or practical for you to be registered away from home, we may review your registration to see if it would be more appropriate for you to be registered with a GP practice closer to your home.

Antenatal and new-born screening is an integral part of the maternity and new-born care pathway that this practice provides. Where a woman is an out of area registered patient but chooses delivery and community care in her home area, they will need to re-register near to home so that follow up care and access to new-born screening provided by health visitors can be offered in their home area.

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Old School Surgery  
2a Station Street  
Kibworth  
Leicester LE8 0LN

Tel: 0116 279 2422

Two Shires Surgery  
Torch Way  
Market Harborough  
LE16 9HL

Tel: 01858 434523

Fleckney Surgery  
6a High Street  
Fleckney  
Leicester LE8 8AJ

Tel: 0116 240 4462